

BOOKING CONDITIONS

YOUR TABLE

We operate a 15-minute grace period on all bookings. Unfortunately, in the event you are 15 minutes late and have not contacted us, we will mark your booking as a no show and allocate your table to another party.

When making a booking, you will be allocated a table based on group size in either our heated courtyard or inside dining room. Due to the volume of bookings we receive we are unable to guarantee requests for specific areas, specific tables or a table of larger size. We do try our best to accommodate requests and preferences where possible. For specific requirements please contact us directly.

The largest table size available on a Weekend (Fri & Sat*) is 8 people and we are unable to move tables to accommodate larger groups or split groups onto smaller tables on these days. For outside dining, the largest table we accommodate is a table of 6 at any time. If you wish to bring a dog, please ensure you mention this when booking. The largest table with a dog is a 4

When booking a large group, you may be spread over multiple tables within the same area due to the space available. We do not offer a private dining room for parties under 25 people.

DEPOSITS

For a table of 9 or more (Group & Party Bookings) we require a deposit of £10pp to be paid within 72 hours of being sent to secure your booking. The deposit is fully redeemable providing we are made aware of any changes in numbers at least 6 hours before for GROUPS (9-11) and 48 hours before for PARTY (12+) We reserve the right to withhold £10 per no show if we are not made aware of this.

PARTY BOOKINGS (12+ GUESTS)

In addition to a deposit, we require a pre - order from our Party Menu, at least 3 days before you are due to dine with us. Once this has been received we may be unable to make any amendments. If your numbers decrease, please let us know at least 48 hours before dining.

SERVICE CHARGE

A discretionary 10% service charge is added onto all bills up to and including 11 people.
A mandatory 12.5% service charge is added onto all bills of tables for 12 or more
100% of this is shared amongst all the staff who served and prepared your meal.

DECORATIONS

Whilst we do not supply decorations, we are happy for decorations to be dropped off before your booking and we will have these ready for your arrival. These are limited to balloons, banners, and table toppers.

We are unable to allow confetti or foil table sprinkle.

This limit may be extended to Bank Holidays/Peak Months and special occasion days throughout the year due to demand and volume of bookings.